

METROCARE HEALTH SYSTEMS, INC.

OUR VISION

Metrocare Health Systems, Inc. will be Asia's largest, most efficient, technologically advanced and profitable Health Maintenance Organization (HMO) that serves contractual **and** project blue collar workers.

OUR MISSION

We will develop and deliver world class quality, fast, professional and affordable HMO service to contractual **and** project blue collar workers employed by large, prestigious, well-established, financially stable and prompt-paying organizations.

We will ensure that we are the HMO of choice of medical facilities due to our no-delay payment policy.

OUR STRATEGY

To realize our vision and accomplish our mission we will focus our efforts on the following priorities:

1. QUALITY

We will produce the industry's highest quality work output and services.

We will comply with ISO-standard office, support and service systems and procedures.

2. ORDER

We will keep our office, medical facilities, tools and equipment clean, well-maintained and orderly.

We will comply with all policies, procedures, rules and regulations of our company and operate in a military-like work environment.

3. INTERNAL CONTROL

We will protect the interest and assets of our company by preventing financial leaks and operational deficiencies.

4. EFFICIENCY

We will serve our shareholders, clients, co-members and suppliers in a cost-efficient, effective and prompt manner and operate a 24/7 support system to immediately attend to their needs.

We will utilize high-quality, lower-priced and readily-available materials, supplies, tools and equipment.

5. TECHNOLOGY ADVANCEMENT

We will constantly update ourselves with the latest office and service systems.

We will utilize modern, useful and practical office, medical and service systems, materials, supplies, tools and equipment resulting to increased efficiency, productivity and reduced cost.

6. CLIENT-RETENTION

We will develop a sincere friendship with all our clients.

We will anticipate our clients' requirements and attend to them immediately to ensure that no contracts are terminated.

7. PROFITABILITY

We will develop and employ profit-maximizing methods that will assure higher gross profits.

We will control costs and work within our respective budgets.

8. LIQUIDITY

We will meet all collection targets by employing accurate billing and aggressive collection methods, acquiring only credit-worthy clients and retaining only prompt-paying accounts.

9. GROWTH

We will develop sellable, non-traditional, innovative, essential-to-client and affordable service packages.

We will aggressively market our services and meet all our sales targets.

10. PERSONNEL DEVELOPMENT

We will hire and retain disciplined, honest, proactive, innovative, ambitious, intelligent, loyal, committed, responsible, professional and God-fearing members.

We will continually develop our members' administrative and technical skills, work attitude and business ethics.